

March 2022

### Phase One iXH – Firmware Release 1.05

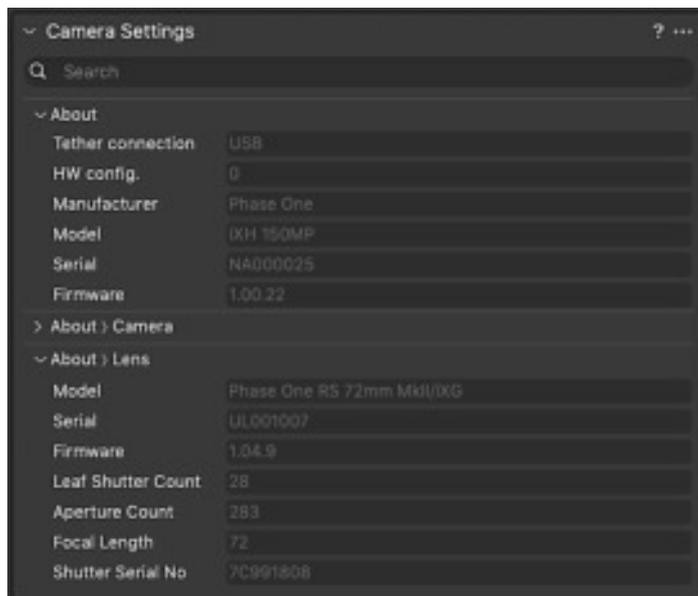
Dear Phase One Customer,

This is a service update for the new iXH 150MP camera system, launched at the end of March 2020:

It is designed to support some revised production procedures and has no effect on the functionality of the camera.

#### Firmware and feature updates

- We periodically issue firmware and software update that bring new features and functionality and often improve performance and fix known issues.
- The Phase One Firmware Updater application and firmware updates can be found on <https://www.phaseone.com/download-categories/cultural-heritage-firmware/>
- To find out which firmware version is installed on your iXH, go to the Camera Settings Tool in Capture One and scroll down to About.
- The tool also shows information about the lens being used



Please refer to the iXH Installation Guide provided with your camera and that is also available on <https://www.phaseone.com/download-categories/cultural-heritage-documentation/> to learn about the basic settings for your camera

### Updating the firmware on iXH camera system

The **Firmware Updater** does not in itself contain any firmware. Updates are performed using special firmware packages (.fwr file) by direct drag and drop to the application or by double clicking on the .fwr file.



When you start the Firmware Updater application it will detect the digital back or the camera attached.

When you select the device in the left side column, the firmware popup and the updater window will change accordingly.

Symbol explanation:

Component is already up-to-date



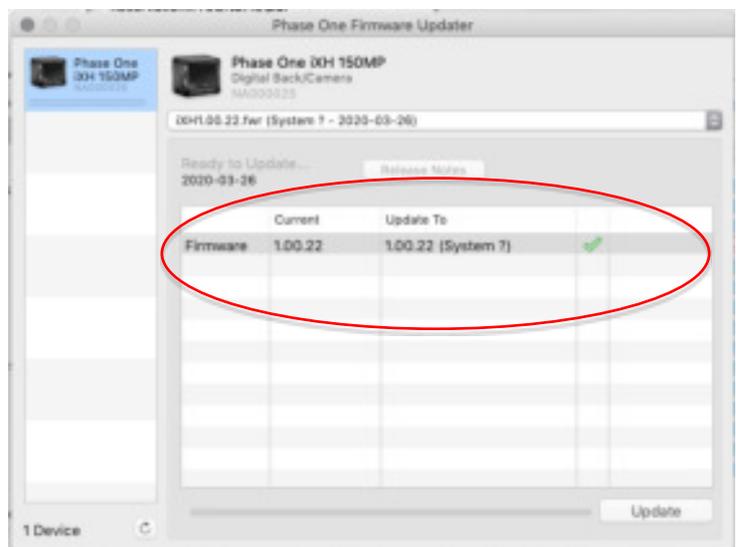
Component will be updated



Component will be downgraded



Certain components (marked "--") cannot be updated, and so will not have an icon.



### Installation

#### Mac

Open the zip file and copy the FWUpdater application to your Applications folder. Double-click the icon to start the FWUpdater app.



#### Windows

Open the zip file and run the FWUpdater.msi installer, following the steps described. When installation completes, run the program from Start->Phase One->Firmware Updater.

### Performing the update

#### Updating Camera Firmware:

Before starting, ensure that:

1. You have the firmware .fwr file
2. The camera is powered and is connected to the power supply and Capture One is NOT running on the computer

#### To update the iXH camera firmware:

To update the iXH camera firmware:

1. Connect the camera to your computer with a USB-c cable.
2. Start the Firmware Updater application.
3. Drag the .fwr file and drop anywhere on the Firmware Updater application window. The words User Added FWR appear in the select Firmware drop-down menu.
3. Click Update. The firmware is written to the camera and a gear icon is displayed next to the MAIN component and a progress bar displays the progress of the update.

Upon a successful completion of the update, the MAIN component is marked with a green check mark icon.

If the update fails, disconnect the USB-c cable and reconnect it again, and repeat the procedure described above.

**All the best from the Phase One CH Team**